

19th July 2016

Dear heli-skiing guests,

With this letter we want to contact you again, in order to talk about the planning for the upcoming heli-ski winter season 2017. This is due to the fact, that the situation in Europe and especially Turkey is not very stable. We already contacted you after the attacks in Istanbul on the 28<sup>th</sup> of June and now it is again in our interest, to inform you about the latest news from our office.

Attack on the 28<sup>th</sup> of June 2016:

After the attack on Atatürk International Airport in Istanbul, we informed you about our approach in an email on the 13<sup>th</sup> of July 2016. To all new clients, who booked a heli-skiing trip to Turkey after this email was sent, you can find all the information as a document attached to this email.

Military coup on the 15<sup>th</sup> of July 2016:

And yet another incident shocked the Turkish population, with the Turkish military trying to take over the Turkish parliament. It is difficult to understand what is actually going on in Turkey right now. We are in very close and regular contact with our partners in Turkey, however it is not easy to receive objective statements. Also, these partners do not want to lose us as clients and it seems to be rather difficult for them to openly talk about how they feel.

We also do not want to risk our passion for heli-skiing and that is why we are working out alternatives already, in case we have to make adjustments in the upcoming months.

Right now, there several ideas or possibilities on how to change the packages to Turkey. Either the final destinations can be switched, the destinations can be approached via other airports or even other European heli-ski companies are possible (contacts were made to Italy, Norway and Austria already). We firmly ask you to be patient with details, since these are only first talks and we still want to wait and see the developments in Turkey until September.

As you can see, we are doing everything we can to ensure the safest possible holidays for you and we ask you to trust our longtime experience. We most certainly do not want to cancel any of the trips. In case we cannot carry out the trips exactly as it was mentioned in the advertising, we will inform you immediately about any changes. If there are no objections from your side regarding these changes, your current booking will remain active and you agree to the changes of the trip.

Flights:

In order to still be flexible until fall, we suggest to not book any flights to Turkey yet. It should still be early enough to book them in October.

If you have any questions regarding the journeys, do not hesitate to ask us. Of course, it is not in our hands, how the situation continues in the next months.

Whether Nice, Brussels or Paris, all these tragedies proved that you cannot know where to go on your holidays and where to feel safe.

Let us hope that a functional and effective political solution will be found.

*Yours Flory und Dagmar*